

Tech Tip Tuesday—October 16, 2018

Shows, Past and Future

It was good to see so many of you at the Chauffeur Driven show in National Harbor, Maryland last week. For those of you that missed us, we will be exhibiting at the upcoming LCT East show in Atlantic City. In addition to David and Chip, An Vo will also be at the booth this year...so if you are planning on attending, please stop by and say hello!

If you are planning ahead, we will also be exhibiting at the LCT Show in Las Vegas, in March 2019. We expect to have our usual user meeting then too. While we haven't yet finalized the day and time (this is based on meeting space availability which LCT controls), the meeting will likely be similar to previous years (which would mean the afternoon of Sunday, March 24th). More details will be forthcoming as the date gets closer.

Access Livery Coach Support

This week's tip is a short one, but we hope you will find it useful.

When you contact Livery Coach for support, often our support technician will need to access your system so that he can see exactly what issue you are having, or show you on your screen how to accomplish what you are trying to get done. In order to access your screen, we often send you to a website (logmein123.com) and give you a code.

The fastest way to access that site, and be ready when you call, is simply to click on the Help menu at the very top of the screen, and then click on the "Access LiveryCoach Support" button.



Clicking on that button will immediately open your default browser and load the logmein support page.

Support Connection

Start Download

How It Works 

We take security seriously. [Report Abuse](#)

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Joe Driver

0:04:59

LIVERYCOACH

[Configuration](#)[Phone Book](#)[Quick Sign](#)[Help](#)

10/01 - 01/04

[Set](#)[Today](#)[Refresh](#)

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|--|--|---|
| 10/01/18 03:30 P 04:30 P (1.0 hrs) 9008687 AFF | P/U - WIP RADIO, 400 Market St, Philadelphia, PA D/O - Novacare Complex, 2 Novacare Way, Philadelphia, PA | 2:12:44 Central Time Farm Co... (1) Nick Foles Detail Notes LTC-002 |
| 10/01/18 06:00 P 07:00 P (1.0 hrs) 9008067 | P/U - Nova Care Complex, Novacare Way, Philadelphia, PA D/O - Residence, 24 Cooper Run Dr, Cherry Hill, NJ | Philadelphia Eagles (1) Jason Kelce Detail Notes LTC-002 |

[DISPLAY
SIGN](#)[Currently
OFF DUTY](#)[CHAUFFEUR
DATA](#)[QUICK
RESERVATION](#)[BOOK
QUICK RETURN](#)[MENU](#)**STATUS**
Dispatched**MAPS****PASSENGER
VIEW**

Version 1.5.26

Once the trip is marked Done, the next trip will light up again, as normal.